

INDUMEL's Quality, Environment and Safety Policy is based on the commitment to provide plastic packaging solutions and plastic accessories that satisfy customers' needs, with the concern to minimize the adverse environmental impacts of their activities, reduce risks to safety and the health of workers, ensuring compliance with legal, regulatory and customer requirements in terms of quality and safety.

In order to guide the organization's efforts to comply with its Policy, measurable objectives are established annually, which are evaluated and reviewed in the Management Review process and communicated internally in order to involve the entire organization in complying with them.:

- ✓ Continuously increase the level of customer satisfaction, adapting production to the needs, requirements and requirements of national and international customers;
- ✓ Increase product offer;
- ✓ Establish close cooperation with our Suppliers in order to meet the legal and Customer requirements, thus ensuring the quality and safety of products;
- ✓ Reduce the number of non-compliant products and consequently the number of Customer Complaints;
- ✓ Guarantee the motivation of all employees, investing in their training, ensuring its effectiveness;
- ✓ Increase the number of improvement actions;
- ✓ Assume an environmentally responsible attitude, especially in the rational and sustainable use of raw materials / consumables and energy resources.

Ponte do Rol, May 1, 2016

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